

I have recommended your work to many people because your company offers a quality service, value for money and, above all, you are very efficient and reliable.

You never miss a deadline and, on the contrary, sometimes even deliver the work ahead of time. Since we are always working against the clock, this is wonderful for us, as it always gives us a little more room to manoeuvre. This is always welcome, as I am sure you can imagine.

In addition, you have a good approach to customer and project management, which is rare in translation companies.

Keep focusing on this differentiating factor and you will surely go far.

And with all these compliments, you can go home with a smile on your face and the satisfaction of a job well done – yet another happy customer!

SUSANA DE ALMEIDA LOURENÇO  
COMMUNICATIONS DIRECTOR – PORTUGAL  
Department of Corporate Communications

**SONAE SIERRA**

